



Corporate Brochure

Company • Services Catalog • Clients and Projects

March 2012

Nemaris, S.A. de C.V.

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COMPANY PRESENTATION

About Us

Nemaris begins in 2009, focused to offer the market solutions and consulting services that maximize Information Technology investment services and minimize risks when carrying out projects.

We know how important human factor is for reaching a successful implementation and the whole use of complex technology solutions. For such reason, Nemaris is comprised by professionals with diverse specialties and abilities, working to offer efficient solutions within the Information Technology field.

The word "Nemaris" has its root on the nahuatl word for "school", meaning that we do value knowledge and constant learning improvement, that in turn we become in value-add solutions for our customers.

Counting on knowledge and expertise on our side as principal strengths and our core values as guidance, we aim to make the difference and get the confidence that allows generating long term relationships with all components of our organization.

Summary:

- We began operations on September 2008. Incorporated as a society named "Nemaris, S.A. de C.V." in March 2009
- Our offer covers services in Oracle, SAP, and EMC platforms
- Consultants certified in Oracle (Oracle Certified Professional), SAP (SAP Certified Technology Consultant) and EMC (EMC Proven Associate)
- Participation in IT infrastructure projects for both Public and Private sector.

Vision

Our vision is to be a company recognized by its efficiency integrating Information Technology solutions, capable to compete within international markets successfully, generating tangible benefits to our customers, partners and collaborators.

Mission

To offer specialized and innovating IT services and solutions, allowing to capitalize the value of the information, settling long term relationships with our customers and partners within a continuous learning schema.

Core Values

- **Honesty**
We base the confidence reached on being consistent among what we think, state and perform.
- **Respect**
We show a high recognition to ourselves, the others and resources trusted to us, no matter if human, assets or capital.
- **Efficacy**
We strive for result's Excellency, optimizing the resources at our disposal.
- **Commitment**
We make promises come true, through team work full of initiative and creativity spirit.
- **Service Attitude**
We develop aptitude and attitude availability as well as collaboration among people in order to reach the results expected.
- **Team Work**
We make conjunction of efforts to be much more than the join of collaborators through synergy among them.

SERVICES CATALOG

Oracle Services

- **Oracle Products Installation**
Installation of products (Oracle RDBMS, Grid Control, Clusterware, patches) on Unix, Linux, & Windows platforms.
- **Security Diagnostic and Reinforcement**
Through this service the main security vulnerabilities are identified and a set of recommendations based on Oracle best practices is presented to the client.
- **General Diagnostic**
It provides a general overview of the database (physical and logical structure, configuration parameters, roles and users). This service is ideal as starting point for new projects or major changes in the database.
- **Database Tuning**
Monitoring, diagnostic and adjustment of the key performance indicators (memory, I/O, configuration parameters, queries, undo and temp segments).
- **Real Application Cluster (RAC) Installation/Configuration**
This is our specialized service of installation and configuration of Oracle RAC, including important options and features such as ASM, functional and destructive testing, node addition, platform migration, and upgrade.
- **Oracle Data Guard (DG) Configuration**
Our DG configuration service is useful for DRP and/or reporting. It can be in physical or logical mode and for standalone or RAC databases.
- **Database Upgrade**
Through this service one or several Oracle databases can be upgrade from a lower version (sometimes also referred as migration), or from a lower release.
- **Backup and Recovery Strategies**
We help our clients to define and implement backup and recovery strategies using Oracle tools such as RMAN or datapump.
- **Oracle Golden Gate**
Installation and Configuration of replication schemas with Oracle Golden Gate.

SAP Services

- **SAP Product Installation**
Installation of products: Core R3, BW, CRM, Solution Manager, SRM, Portal, Dialog Instance, MDM, TREX, Add Ons, J2EE. Netweaver, 2004s.
- **Products, Kernel and Databases upgrade**
Database upgrade (Oracle, DB2, SQL Server) and Core R3, BW, CRM, SOLMAN, for DEV/QAS/PRO environments. Installation of SAP Enhancement Packages.
- **Heterogeneous and Homogeneous Copies**
Through this service we perform heterogeneous and homogeneous copies, including the preparation activities and post-execution tasks.
- **Solution Manager Configuration**
Solution Manager (SOLMAN) configuration, including: Service Desk, Implementation of SAP Solutions, Change Request Management (Support packages), Solution Monitoring, and Delivery of SAP Services.
- **SAP Archiving**
The SAP archiving service includes the definition of archiving policies, identification of objects to be archived, and reorganization of the database if necessary.
- **Backup and Recovery Implementation**
Backup implementation for several database platforms and backup tools. Implementation of DRP strategies.
- **Performance Diagnostic**
It provides a general performance diagnostic of the SAP system, including SAP and database memory areas, I/O subsystem, costly SQL queries, response time of main transactions, configuration parameters.
- **Patches Installation/Kernel Upgrade**
SAP kernel upgrade; installation of ABAP and Java patches.
- **Database Maintenance and Reorganization**
The objective of this service is to optimize the space usage by reorganizing the database using R3LOAD (export/import).
- **SAP Language Configuration**
This service is designed to provide language addition or conversion to Unicode for the SAP system.

EMC Integrated Services

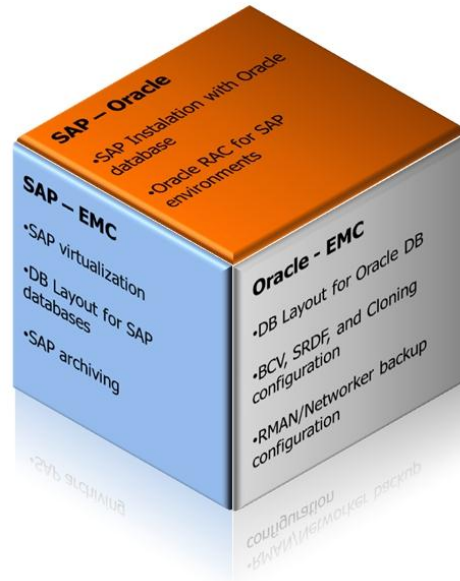
Our unique combination at three different areas (Oracle, SAP and EMC) allows us to integrate specialized added value services.

- **Oracle DB Layout**

Design of the layout of an Oracle database on EMC storage (VNX and VMAX) based on capacity and performance requirements, including the option of FAST VP.

- **BCV, Snapview, SRDF Configuration**

Recovery and crash recovery configuration and testing for Oracle database with EMC BCVs, snapview or SRDF infrastructure.



CLIENTS AND PROJECTS

Featured Clients:



CONCIENCIA POR LA VIDA



Through our partners we've participated in important projects in:



Members of:



Representative Projects

We've participated, directly or through our partners, in some of the most important infrastructure projects.

Client	Area	Project/Activities
Pemex Gas	SAP	SAP virtualization and migration to Vmware. Installation of ACC.
Sistema de Administración Tributaria (SAT)	Oracle	Technological renovation and architecture design for Oracle RAC, db layout and site migration.
Presidencia de la República	Oracle	Database migration and upgrade.
FIRA	SAP	SAP Basis support/SOLMAN Configuration; SAP and database upgrade on Oracle RAC Cluster.
Secretaría de Seguridad Pública	Oracle	Backup and recovery configuration and testing for Oracle RAC databases with BCVs technology.
TMM	SAP	SAP Hosting/SAP Database upgrade; SOLMAN installation and configuration.

CONTACT

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